• Get started

Get started with Relais D2D.

◦ Overview
◦ Relais D2D and ILLiad integration

• Relais Portal

Find information about the Relais Portal.

◦ Relais Portal for patrons and other libraries
◦ OpenURL
◦ Multilingual options
◦ User Authentication web service
◦ Relais Portal FAQ

• For Staff

Find information for staff about logging in, searching for requests, requesting library actions and supplying library actions.

◦ Login
◦ Bookbands
◦ Supplying library
◦ Requesting library
◦ Inactive library and locations
◦ Search for requests
◦ Query results
◦ Messages to patrons
◦ My Account

• Discovery

https://help.oclc.org/Resource_Sharing/Relais_D2D
Find information on configuring and using your Discovery interface.

- Discovery overview
- Configure Discovery
- Discovery 3.0 switchover
- Use other discovery tools
- Z39.50 Attributes

• **Authentication**

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  Find information about authenticating and authorizing users.

  - Authentication and authorization
  - Encryption
  - NCIP generated patron records
  - Patron access and authentication
  - Patron authentication using a third party system
  - Security in Relais

• **Relais Discovery web services**

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  Find information about Relais web services which are available for a number of Relais features and functions.

  - Web services overview
  - Add Request
  - Authentication
  - DiscoverItem
  - Request Query
  - Sandbox

• **Requestability and fulfillment options**

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  Find information about requestability and fulfillment options as well as deep linking configuration.

  - Deep linking
  - Fulfillment options
  - Requestability options for patrons

• **NCIP**

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NCIP (NISO Circulation Interchange Protocol) is a North American standard which allows disparate library systems to talk to each other. Find information about configuring Relais to communicate with your institution's library system via your NCIP server.

- NCIP Overview
- Alma interoperability with Relais ILL and D2D
- Configure your library system
- Generic NCIP Testing
- NCIP AcceptItem message
- NCIP CheckinItem message
- NCIP Checkout Item message
- NCIP Implementation Checklist

**Relais D2D release notes and known issues**

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Find Relais D2D release notes and known issues. Release notes are documents that contain information about new product features and enhancements as installed in scheduled releases.

- 2021 Relais D2D release notes
- 2020 Relais D2D release notes
- Relais D2D updates
- Relais Portal updates
- Known Issues