Why am I getting the error, "This endpoint supports POST requests only"?

Last updated: Thu, 07 Oct 2021 19:32:32 GMT

Symptom

• When clicking on a link (e.g. My Account, Hold buttons, ILL request buttons) where login will be required, users are getting the error This endpoint supports POST requests only.

Applies to

• WorldCat Discovery

Resolution

1. Have the user use an incognito window or try a different browser.
2. Have the user clear their cache and cookies, restart their browser, and then try logging in again.

Additional information

This is possibly due to a browser extension being used on Chrome. If the above steps do not work, please try disabling your browser extensions.

Page ID

39537