I can't see the Create Request button in the User Portal.

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Symptom

• In the Requested area of the User Portal, no button appears to create a request.

Applies to

• Tipasa

Resolution

Try changing your Search and Fulfillment Button color in OCLC Service Configuration.

1. Sign in to OCLC Service Configuration.
2. Navigate to WorldCat Discovery and WorldCat Local > User Interface Options > Branding & Customization.
3. Change the "Search and fulfillment buttons" color.

If this does not work, please contact OCLC Support

Additional information

Customize My Account

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