Item alert message without a process

Sometimes in Issues or Returns a message comes up that looks incomplete. This indicates that a Stockitem has the Alert set to Y, but there is no corresponding Process – for example: Missing, Damaged, etc.

![Image of Item Alert message](https://help.oclc.org/Library_Management/Amlib/Stockitem/Item_alert_when_there_is_no_process)

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Usually Alerts are set in relation to a Process:

You can find all the items with an Alert but no Process through a Stockitem Where Search:

1. Go to **Main** > **StockItems** > **StockitemWhere** – the Stockitem Where Search screen will display
2. Enter the following parameters:
   a. **Alert = Y**
   b. **Process = NULL** (*Paste* without entering a value in 3)