Why does the lost or missing items report include items with the withdrawn status?

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Answer

The Lost or Missing Items Report shows all items (regardless of status) that have the Item Declared Absent Date populated. This date field is typically set when the item was marked as Lost, Missing, etc.

If you change the item status from Lost to Withdrawn, the Item Declared Absent Date will remain populated and therefore the item will be included in the Lost or Missing Items Report until it is purged from your institution.

Additional information

- Read more about the Deleted Items Retention Period in Service Configuration > WMS Circulation > Admin General > Deleted Items.