

October 9, 2019

Virtual AskQC Office Hours

1, 2, 3, 4, 5: Everything you wanted to know
about stats but were afraid to ask

OCLC Metadata Quality



Housekeeping

- This session is being recorded



Housekeeping

- This session is being recorded
- All session recordings, slides, and notes are available at oc.lc/askqc

The screenshot shows the OCLC website interface. At the top, there is a navigation bar with the OCLC logo, a search bar, and links for 'Release Notes', 'System Status Dashboard', and 'Contact OCLC Support'. Below the navigation bar is a breadcrumb trail: 'Home > WorldCat > Metadata Quality > AskQC'. The main content area is titled 'Previous AskQC office hours' and includes a 'Last updated: 08/12/2019' timestamp. The page lists three office hours sessions, each with a title and a list of resources (video recording, presentation slides, and summary/number questions). A 'Table of contents' sidebar is visible on the right, listing 13 items corresponding to the sessions.

OCLC

Release Notes System Status Dashboard Contact OCLC Support

How can we help you?

Home > WorldCat > Metadata Quality > AskQC

Previous AskQC office hours

Last updated: 08/12/2019

May 8, 2019 :: Small errors with big consequences

- Video recording
- Presentation slides

April 10, 2019 :: An overview of OCLC training resources

- Video recording
- Presentation slides
- Summary and number questions

March 13, 2019 :: Intro to the Virtual International Authority File (VIAF)

- Video recording
- Presentation slides
- Summary and number questions

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12. March 26, 2018 : Processing change requests
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Housekeeping

- This session is being recorded
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- After the session you will be directed to a quick, optional survey

Virtual AskQC Office Hours
feedback survey

Please take a moment to provide feedback on today's office hour session. The responses are for informational purposes only and optional. Thank you for attending today's session!

1. Did you find today's session useful?

Yes
 No
 Sort of

2. Why did you choose the answer you did in question 1?

Enter your answer

3. Are there topics you would like us to cover in the future?

Enter your answer

Special note

A second session on this topic will be offered on October 23 at 4 PM Eastern.

Registration is available at oclc.org/askqc

On the call today



Charlene Morrison Database Specialist II	Patty Treboni Database Specialist II	Cynthia Whitacre Senior Metadata Operations Manager	Robin Six Database Specialist II	Shanna Griffith Database Specialist II	Laura Ramsey Senior Metadata Operations Manager	Robert Bremer Senior Consulting Database Specialist
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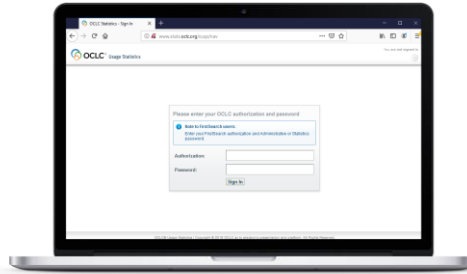


RETRIEVING INSTITUTION OR INDIVIDUAL LIBRARY STATISTICS FOR CONNEXION TRANSACTIONS



Hello everyone, in this part of the discussion I will explain how to retrieve statistics for your library's Connexion transactions or find your individual statistics.

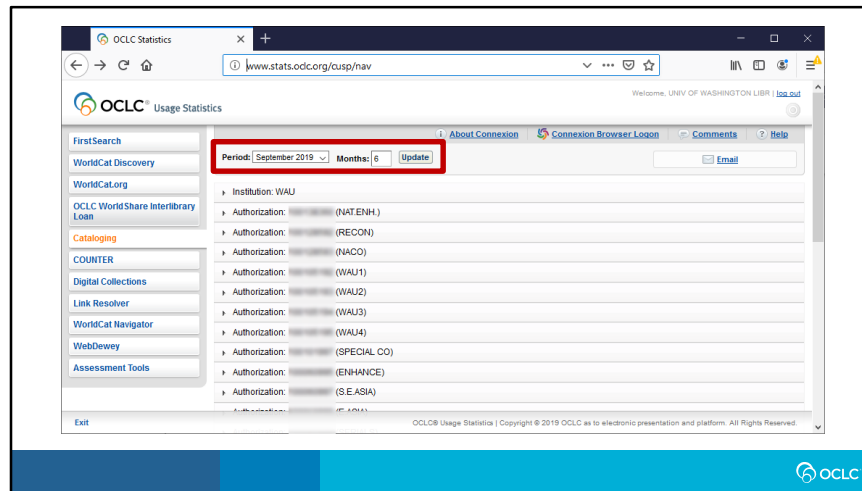
Accessing OCLC Usage Statistics



<http://www.stats.oclc.org>



Using the link above, adding your personal OCLC authorization and password, or any of your institution's authorizations will give you access to all available reports for your institution. For now we will focus on Connexion.



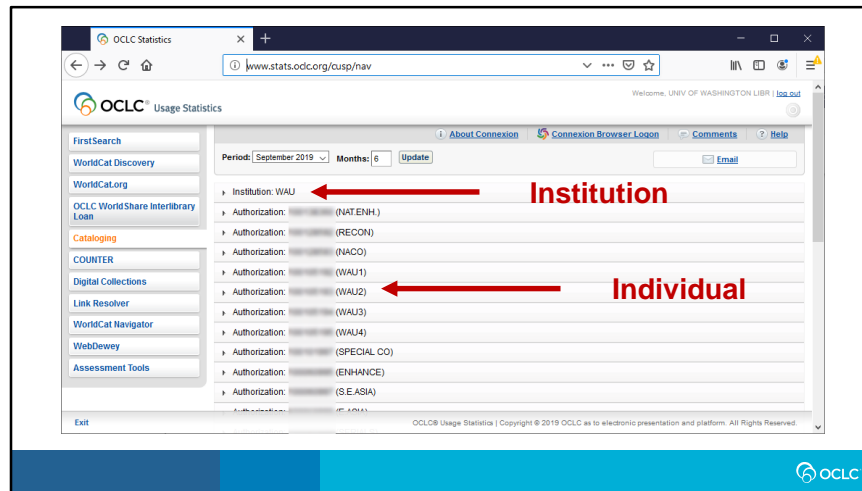
I would like to say thanks to the University of Washington Library for kindly letting us use their statistics in the examples.

Statistics are usually viewable by the third calendar day of the following month.

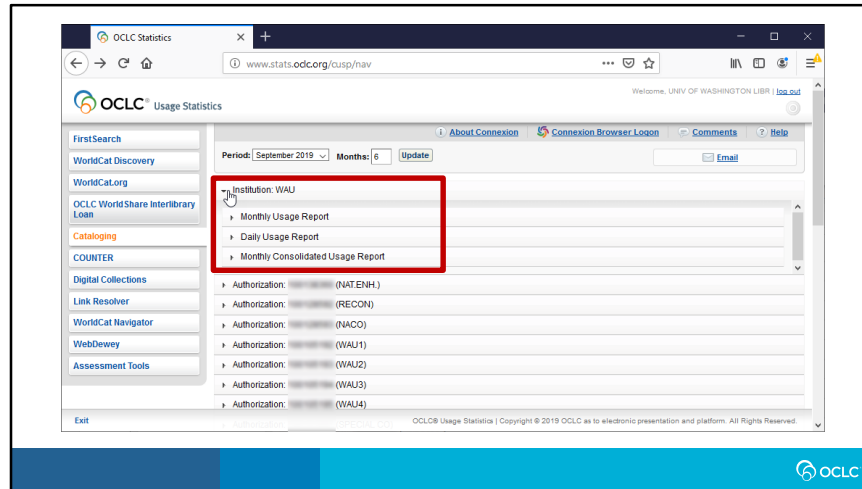
In this example September 2019 statistics were available to view September 2

Select the appropriate reporting period to see a list of reports available for that time

The default selection shows the history of the past 6 months, but you can choose to see the past 12 months by updating the search



Click on the report group name (example: Institution : WAU) or the arrow before the authorization and password to expand the list of reports available under that grouping.



Select a report to view from the reports listed.

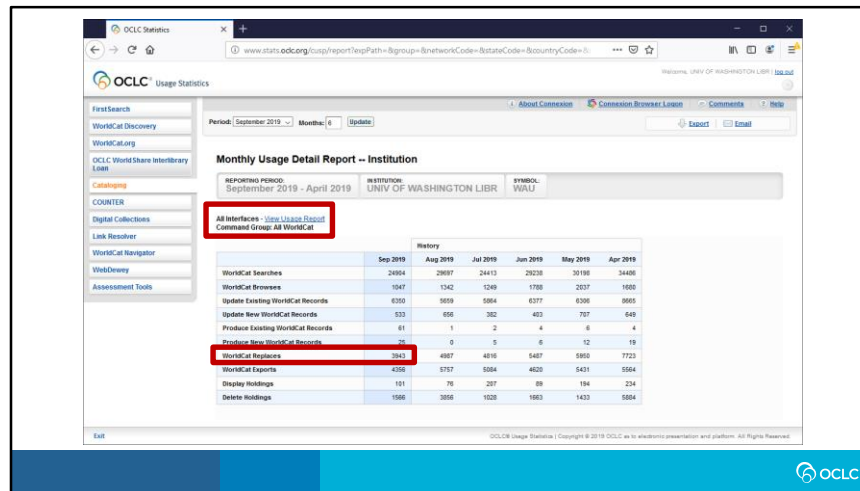
Monthly Usage Report - Institution

REPORTING PERIOD: September 2019 - April 2019 INSTITUTION: UNIV OF WASHINGTON LIBR SYMBOL: WALU

All Interfaces - [View All Commands](#)

	Sep 2019	Aug 2019	Jul 2019	Jun 2019	May 2019	Apr 2019
All WorldCat	4288	5201	4300	4975	5274	6495
WorldCat Searches	2951	3109	2962	3126	3235	3616
WorldCat Record Actions	1249	1519	1297	1340	1414	2044
WorldCat Exports	426	577	504	420	543	554
HR Record Actions	0	0	0	0	0	0
Institution Record Actions	0	0	0	0	0	0
All SCIPD	0	0	0	0	0	0
All Authority	1173	1666	1481	1521	1644	1509
Authority Record Actions	389	522	519	446	486	614
Authority Exports	0	0	2	0	2	0
Authority Searches	1134	1614	1310	1375	1648	1405

From the Institution monthly statistics choices, I have chosen to view more detailed information on WorldCat Record Actions by clicking on the hyperlink in the table.



Now each action is broken down and I can see that 3,943 WorldCat records were replaced in September.

The screenshot shows the OCLC Usage Statistics interface. The main content area is titled "Monthly Usage Report - Authorization". It displays the following information:

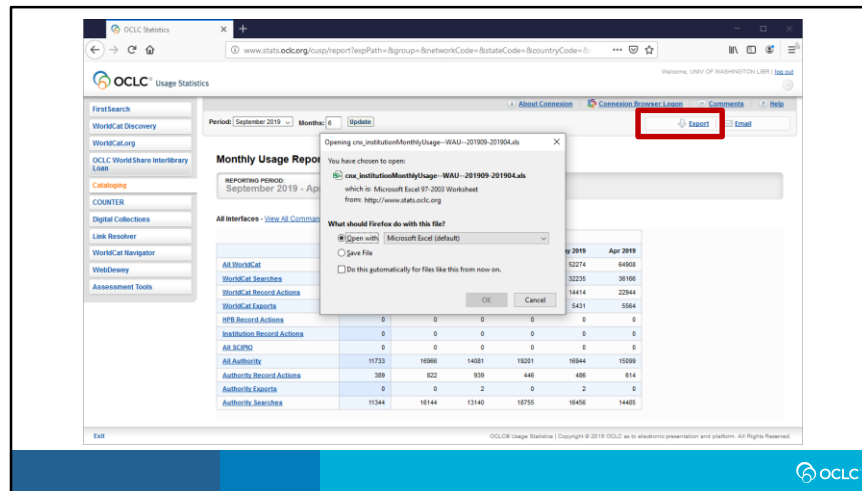
- REPORT PERIOD:** September 2019 - April 2019
- INSTITUTION:** UNIV OF WASHINGTON LIBR
- SYMBOL:** WAU
- AUTHORIZATION:** [Dropdown menu]

Below this information is a table showing usage statistics for various interfaces. The table has columns for the months from September 2019 to April 2019. The data is as follows:

	Sep 2019	Aug 2019	Jul 2019	Jun 2019	May 2019	Apr 2019
All WorldCat	59	147	1	130	1	188
WorldCat Searches	48	129	1	92	1	128
WorldCat Record Actions	4	8	0	29	0	38
WorldCat Exports	7	12	0	9	0	22
SPS Record Actions	0	0	0	0	0	0
Institution Record Actions	0	0	0	0	0	0
All SCIPRO	0	0	0	0	0	0
All Authority	3	50	0	70	0	17
Authority Record Actions	0	1	0	2	0	0
Authority Exports	0	0	0	0	0	0
Authority Searches	3	49	0	68	0	17

Here we have a list of available individual monthly statistics choices for each available Authorization numbers for that institution.

Selecting only one authorization by Monthly Usage, we can choose to see, for example the Authority record actions



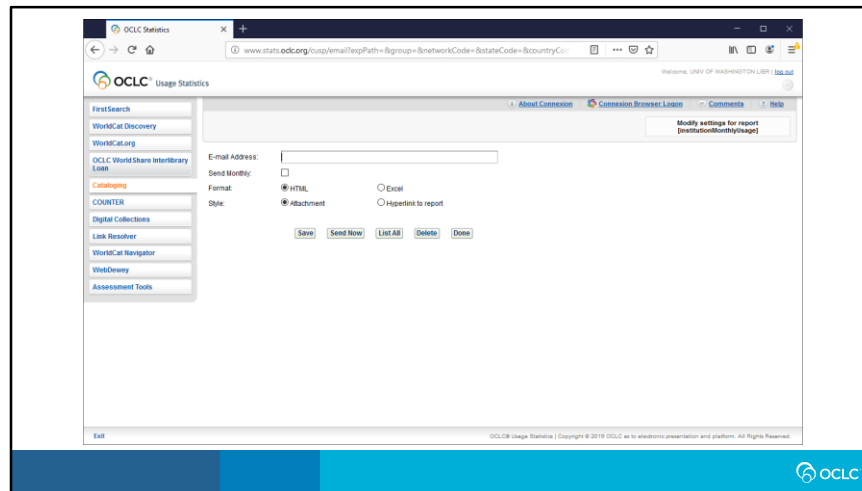
Print reports

Select the landscape print format from your browser's Print option for best results.

Export reports

An Export button appears at the top right of each report screen once the report is open. Clicking the button pops up a File Download box with the options of Open, Save, Cancel, and More Info.

Clicking Open will open the file in Microsoft® Excel. From there you can organize the data to fit your needs. To save the file, click File, Save or Save As, then select the desired directory/folder. Make sure the file type is Microsoft Excel Workbook (*.xls) before saving.



E-mail reports

An Email button appears at the top right of each report screen once the report is open. Clicking the button takes you to a screen where you can choose to send the report to one or more designated e-mail address(es).

The E-mail button can also be used to set up an automatic e-mail feature that will send your designated reports on a monthly basis to the e-mail address(es) that you specify.

Reports that you designate will be automatically e-mailed when the statistics for the previous timeframe become available.

You can set up an unlimited number of reports to be e-mailed.

You can specify the format of the e-mailed report: HTML or Microsoft Excel.

You can view a list of all of your designated e-mail reports by clicking List All.

The list of e-mail reports is based on the authorization you used to access reports.

Help

Click the Help button on the top right of any screen to view help.

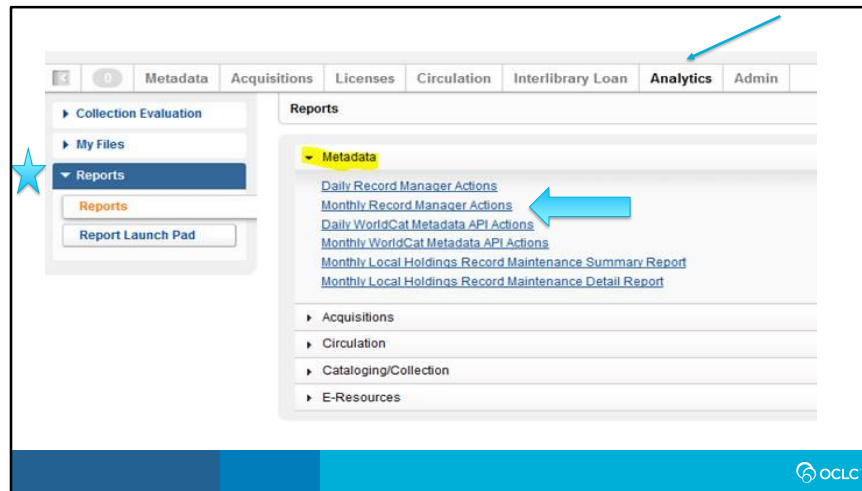
RECORD MANAGER STATISTICS



[This Photo](#) by Unknown Author is licensed under [CC BY-NC-ND](#)



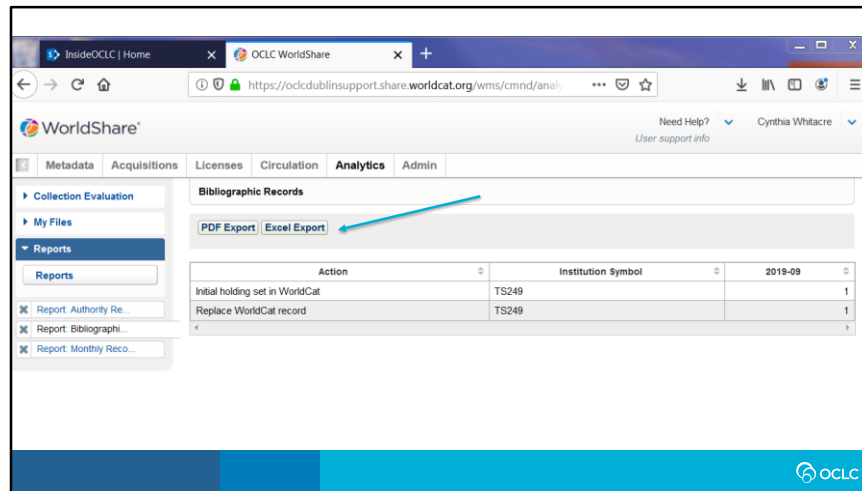
Statistics for Record Manager are accessed in a different place than the statistics for Connexion. To get to the statistics for Record Manager, one needs to log into their WorldShare account. Anyone with a cataloging subscription may get a WorldShare account to use Record Manager. If you need more information on how to do that, contact OCLC Support.



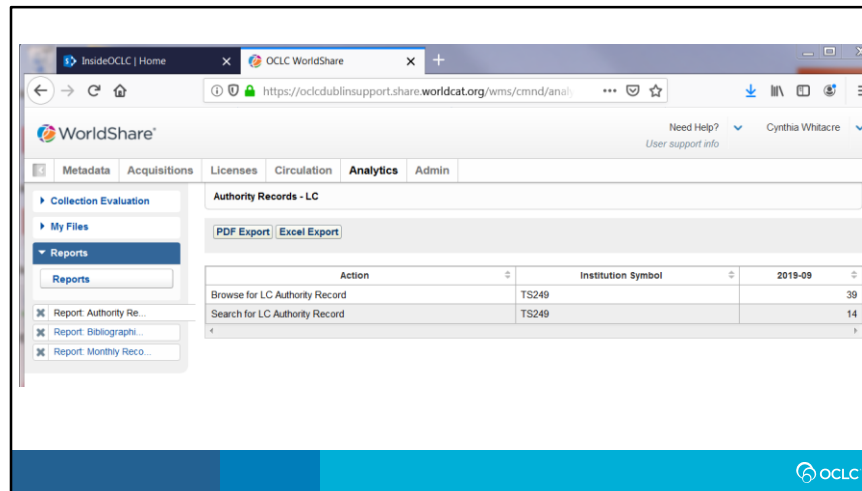
Once logged into WorldShare, go to the Analytics tab (noted by the blue arrow at the top of the screen). Then select reports over in the left column. The blue star is next to Reports. Then select Metadata (highlighted in yellow) and the list of statistical reports available appears. Then select whichever report you'd like. We're going to look at *Monthly Record Manager Actions* (noted by the solid arrow in the middle of the screen).

Data Type	Institution Symbol	2019-09
Authority Records - Canadiana	TS249	10
Authority Records - LC	TS249	53
Bibliographic Records	TS249	2

On this Monthly Record Manager Actions screen you may select the period of the report. You can select one month or multiple months. The arrow shows you that only one month of September 2019 was selected in this case. Under Data Type in the middle of the screen you see the different types of data for which reports are available for the OCLC test symbol TS249. That includes bibliographic records and 2 different types of authority records.. You'll see the totals of actions over at the right of the screen. There are only 2 actions for bibliographic records in this case.



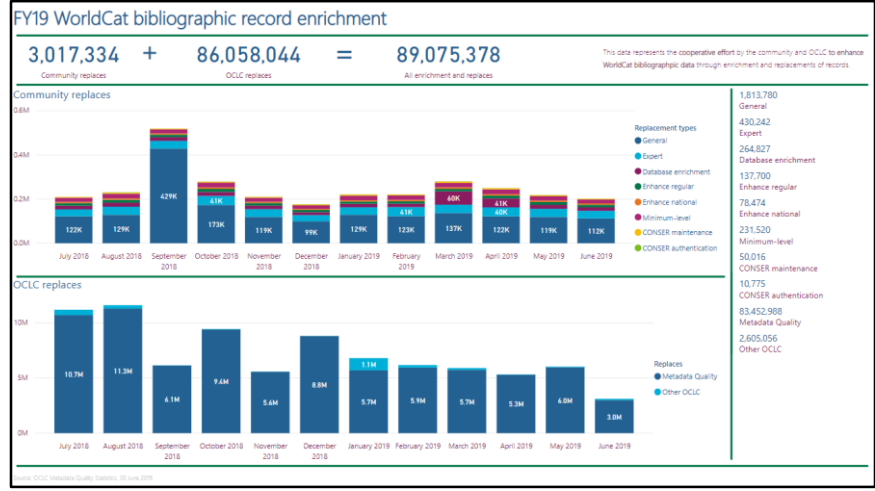
Here's a look at that bibliographic records report with the 2 actions, one for setting holdings and another for replacing a record. While there are not many actions for this test account, the report will show you any actions like setting holdings, replacing records, exporting records, creating new records and so on. The arrow points to the download options of PDF or Excel for the report, if you wish to download the information.

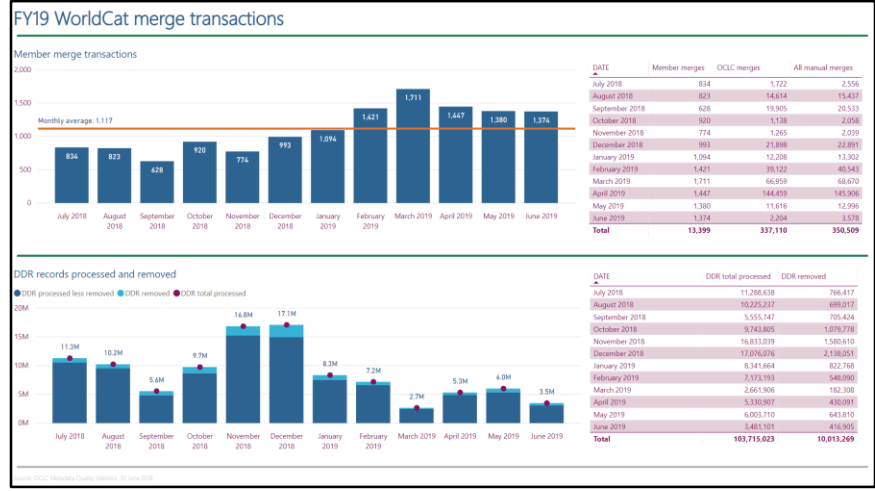


Here's a look at the Authority Records-LC report. If this were an account doing NACO work, there would be other actions like creating or editing records. But, as this TS249 account is not a NACO participant, it shows browsing and searching done in the LC authority file.

And, that's it for Record Manager statistics.

ENRICHMENT & MERGE STATS





Questions?



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Please submit questions through chat



Thank you!

Send cataloging policy questions
at anytime to:
askqc@oclc.org

Session links available at:
oclc.org/askqc

Next Virtual AskQC Office Hours:

Topic: Comparisons of searching in Connexion
and Record Manager

Wednesday, November 13, 2019
1:00 PM Eastern

Registration available at oclc.org/askqc

Because
what is
known must
be shared.®

