Enhance Sharing Session at ALA/CLA Annual
Toronto, Ontario, Canada, 2003 June 22
Compiled by Jay Weitz
Based on Much-Appreciated Notes by Linda Gabel, OCLC

OCLC Enhance participants gathered during the American Library Association/Canadian Library Association Annual Conference in Toronto on Sunday, 2003 June 22. Despite attendance numbers suppressed by fear of SARS in Toronto, over thirty people were in attendance. Enhance Coordinator Jay Weitz moderated the meeting, with the welcomed participation and assistance of OCLC colleagues Ellen Caplan, Linda Gabel, Cynthia Whitacre, Robert Bremer, Rich Greene, and Eric Childress.

Highlights from the handout "News from OCLC" were pointed out. The full text is appended to this report.

In the weeks before ALA/CLA Annual, two advance questions were posted to the Enhance list. The questions and answers were read and discussed.

> **Question:** The Enhance Training Outline on the OCLC website says "do not use Regular Enhance for routine bibliographic file maintenance. You should not replace records for items you are not cataloging with piece in hand." When we replace a record of an item which we own to correct a heading to AACR2 authorized form, our catalogers want to also correct other WorldCat records, regardless of encoding level, which contain the wrong heading, whether or not we own the item. Shouldn't Enhance guidelines encourage or permit enhancers to perform this kind of altruistic authority work?

> **Answer:** OCLC certainly appreciates the intention and the sentiment behind the desire to do such "altruistic authority work," but we much prefer that you report to us the need for that kind of work instead. First, as the "Enhance Training Outline" goes on to remind us, all replace transactions are retained in your archive files. Though the potential problems may vary from system to system, users have found in the past that cleaning such replace transactions from your files can be a huge pain, best avoided all together. Second, it is the rare institution nowadays that has either the time or the resources to devote to such work that is above and beyond the daily workflow. Though we have backlogs and may not get to things immediately, we have specially trained staff who are responsible for such work and have specialized tools to do these jobs efficiently. Obviously, we can't prevent you from exercising your altruism in this manner, but we strongly recommend that you report to us this sort of routine bibliographic file maintenance rather than trying to do it all yourself.

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> **Question:** I may have missed something but I now am realizing I do not really understand when to use 090 and when to use 050 4. We've used 050 because we do try to conform to all LC practices in classification and I guess I've always had a sense that 090 held more "suspect' LC numbers that needed more scrutiny in copy cataloging. We've also preferred using 050 4 because our Voyager system copies call numbers into holdings based on a hierarchy which prefers 050. I searched other library documentation and found that many libraries change 090 to 050 as well. Example follows from Yale: "On OCLC records field 090 is used for recording a locally assigned LC classification call number; copy catalogers may use OCLC 090 as the equivalent of 050 _4 if the cataloger has done the actual download (090 should be re-tagged to 050 _4)." The OCLC documentation doesn't seem to state a policy and seems to suggest that the fields are equivalent as well. Can you offer any guidance as to if or when we should use 090 vs. 050 4?

> **Answer:** We consider 090 and 050/4 to be equivalent, and in fact, are in the process of building that into the future structure of WorldCat (for instance, when data transfers from one record to another during a merge). We have talked about the possibility of eventually eliminating some of the local call number fields, such as 090 in preference to 050/4, but that's just talk right now.

In follow-up discussion, there was the suggestion that 050/4 be reserved for records where the library has verified the LC Classification number against the LC shelf list. It was pointed out that BIBCO does not

require this. When the time comes, OCLC will work out retention hierarchies for classification fields. Participants were referred to the "Enhance Training Outline" (http://www.oclc.org/worldcat/enhance/trainingoutline.shtm) for additional details about multiple classification numbers and their retention in the master record.

In addition to subscribing to the Enhance participants e-mail list, Enhance participants were encouraged to subscribe to OCLC-CAT, where more general OCLC and cataloging questions were often aired. Subscriptions to OCLC-CAT and several other such OCLC lists may be requested from the "OCLC Internet List Subscription Request" page at http://www.oclc.org/oclc/forms/listserv.htm.

When the interim treatment of integrating resources was announced in OCLC Technical Bulletin 247 (http://www.oclc.org/technicalbulletins/247/) in late 2002, it was also stated that the new Bibliographic Level (BLvl; Leader/07) code "i" for integrating resource would be implemented "no earlier than July 2003," as agreed by LC, RLG, and OCLC (although RLG has, in fact, implemented code "i"). An attendee asked about the progress on this implementation. Again, by arrangement with LC, this implementation will not take place for at least another two years, in conjunction with OCLC's move to the Oracle platform. In the meantime, users should continue to code integrating resources as BLvl "m" with both Serial and Computer File 006 fields.

One attendee cited a reluctance to move to Connexion until problems with label printing were resolved. Linda Gabel pointed out that label printing is currently available within the Connexion browser.

The long-running dispute between the serials world and the non-serials world concerning the order of notes has come to a head over integrating resources. Serials tradition and CONSER guidelines call for notes in tag order, whereas AACR2 Rule 1.7B clearly states, in part, "Give notes in the order in which they are listed here." A questioner wondered which order OCLC preferred, especially in light of the ALA preconference preference for tag order. As a cryptic answer, it was announced that an LCRI was currently in the works to deal with this question, so "watch this space."

A question was raised about the migration of union listing capabilities into Connexion. Linda Gabel reported that this functionality may be made part of FirstSearch development. Currently, FirstSearch shows local holdings not only for WorldCat, but for other databases with ISSN links. No date has been set for its migration off the current system.

The frustration of being unable to upgrade pre-publication and minimal-level NSDP records was voiced by one attendee. Of course, NSDP records are serials and are not covered as part of the Enhance program, but rather as part of CONSER. Changes made to CONSER records in WorldCat are automatically transmitted to the Library of Congress, which further complicates potential minimal-level upgrade and database enrichment activities. This issue has come up for discussion within CONSER in past and will likely be discussed again.

An attendee inquired about more details on the number of Enhance replaces in the OCLC System Usage Statistics. There is a project within Connexion that will improve the kinds of statistics and reports available to users. Currently, however, this level of detail cannot be provided because OCLC System Usage Statistics are based on commands issued, not on the level of billing or crediting.

One attendee raised the problem that when records were re-saved in the Connexion Save File, the associated locks were not also extended. Linda Gabel pointed out that there is a difference in the length of save duration between original and copy cataloging and said she would follow up on this question.

News From OCLC
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General News

OCLC to Hold Prices at Current Levels through June 2004

In recognition of the current economic realities facing libraries during the continued downturn in the global economy, OCLC will hold prices at current levels next year, implement a number of business restructuring actions to control and reduce operating costs, and continue to invest in the future for libraries. During the 2003/2004 fiscal year, beginning July 1, 2003 and ending June 30, 2004, there will be no price increases in OCLC cataloging and metadata services, cooperative discovery services, and digital and preservation services. For OCLC services that provide access to third-party content, OCLC will pass through to libraries any royalty increases that are charged by content owners. OCLC provides third-party content in the FirstSearch service, Electronic Collections Online database, and netLibrary eBooks. OCLC continues to invest in the future of libraries. OCLC is enhancing WorldCat to provide libraries with new functionality and efficiencies to help them control their costs. OCLC has also recently launched new products and services-such as the QuestionPoint virtual reference service, Digital Archiving, CONTENTdm digitization software, and netLibrary eBooks-that will help libraries meet the challenges of the digital age.

OCLC Registry and Metadata Services (Bill Carney)

The OCLC Rights & Resolutions initiative is at the conclusion of the analysis and design phase. The high level requirements document was completed in April of 2003 and the team met with management for a review of the project. The team is currently working on development plans for management review. This initiative is focused on creating a cooperatively developed central repository of rights metadata designed to help libraries manage their electronic and print-based content.

OCLC System Usage Statistics (David Whitehair)

Cataloging, ILL, and Union List users order and cancel OCLC System Usage Statistics subscriptions in the NAD via Passport. We've added a new order form that can now be used to order OCLC System Usage Statistics from the OCLC Web site. The order form is available from the forms list at <http://www2.oclc.org/forms/forms_index.asp> and from the OCLC System Usage Statistics page at <http://www.oclc.org/oclc/promo/9501prst/9501.htm>. Users can complete the form online.

Collections and Technical Services

OCLC Connexion (Chris Grabenstatter, Jim Simms, and David Whitehair)

Maintenance and Enhancements: We continue monthly maintenance and quarterly enhancement installs to OCLC Connexion. A summary of the changes since the last update follows. Details may be found in the monthly install messages, Connexion News, the OCLC Connexion Enhancements page at http://www.oclc.org/connexion/enhancements/.
- January 2003: Ended support for Netscape 4.x and 6.01.
- February 2003: Record Display changes and options, including new record ID area and option to display fixed fields and status areas at either top or bottom of record; Diacritics entry and display changes, with diacritics entered AFTER characters; Constant Data enhancements, including changing "current" constant data to "default" constant data and addition of "My Status" for CD; Authority Controlling improvements, with more automated matching of headings, especially when an exact match is not found; Preferences terminology updates and enhancements.
- March 2003: WebDewey/Abridged WebDewey Quarterly Update; News database moved to Oracle.
- April 2003: Digital Archive and CatExpress Export databases moved to Oracle.
- May 2003: Searching enhancements, including retaining previous searches, adding an Internet Qualifier option in Keyword searching, and adding command line searching for the Authority

database; Changing the way save file slot numbers are assigned in order to eliminate problems with database contention; plus, the save file now assigns slot #s 1-9,999 and does not assign slot #0.

- June 2003: Some problem fixes; OCLC PICA Dutch Catalogue GGC becomes the first database to be linked remotely through Connexion, providing search and derive; WebDewey/Abridged WebDewey Quarterly Update, with WebDewey now based on Edition 22.

Client Interface and Passport End of Life: The Windows-based Connexion client interface is currently in field test, and we have discovered some performance issues related to response time which do not meet the criteria that OCLC cataloging members have come to expect. Improving the response time for both the client and browser interfaces is a top priority for OCLC staff. Because we want you to have a positive experience when you migrate to the client, OCLC has decided to delay the release of the client interface. At this time, we expect the first release of the client (online cataloging functionality without NACO) to be in the September/October 2003 timeframe. Since our top priority with both the Connexion client and browser is providing adequate performance levels, we will not be able to move all Passport functionality to Connexion in the schedule previously outlined. As a result, OCLC will extend the life of Passport for cataloging past the previously announced end of life date of December 31, 2003. The new end of life date for Passport for cataloging will depend on the release dates for the first and second phases of the client. OCLC will provide at least a six month notice of the new end of life date. At this time, we are focusing on Passport functionality, and we have not finalized the plans for migrating CatME functionality. No end of life date has been set for CatME. The third phase of the client will include offline local files, batch functionality, and other CatME-like features. More information about phase 3 and the end of life for CatME will be announced at a later time.

Tutorial: Using OCLC Connexion Browser: An OCLC Tutorial <http://cweb.oclc.org/connexion/support/training/connexiontutorial/cxbovu02/index.html>, was revised in May 2003 to incorporate February 2003 enhancements.

OCLC PICA Dutch Catalogue GGC: The OCLC PICA Dutch Catalogue GGC is being made available to Connexion users. The Pica GGC database resides in Leiden, the Netherlands, and is made up of over 18 million authority and bibliographic records for materials in all formats. Used primarily by Dutch libraries for their daily cataloging, it is a rich source of bibliographic information for European publications. It is the first database to be linked remotely through Connexion. Users may access this database through the Connexion browser (it will not be available in the Connexion client). By opening the Cataloging Search option, choose "Pica GGC." Searching in Pica GGC will mirror search applications in the Resource Catalog, but may retrieve both bibliographic and authority records. The resulting records are in MARC format. The only functionality associated with the Pica GGC records will be printing, and deriving (bibliographic records only). In deriving the bibliographic record, all Connexion functionality is present. A new Source status has been defined for the saved records. Users may limit by, or search by Status: Pica GGC. Once a record has been added to WorldCat, there will be no indication of the original source. When deriving records from Pica GGC, users are reminded to search WorldCat first to determine that the record does not already exist in WorldCat. The language of the cataloging should be in the language of the deriving library. For instance, notes may need to be converted from Dutch to English. While the Dutch subject headings may be retained, users are urged to add subject headings appropriate to their audience.

MARC Update (Rich Greene)

Changes to OCLC's implementation of the MARC 21 formats were implemented on May 18, 2003. Besides several miscellaneous changes, the major changes improve the compatibility between UKMARC and MARC 21, add subfield $u for URLs to several specific notes fields, revise coding practices in field 655 (Genre/Form headings), and implement several new MARC 21 Language Codes. Specific details are outlined in Technical Bulletin 249, OCLC-MARC Format Update 2003. (For an HTML version of Technical Bulletin 249, see http://www.oclc.org/technicalbulletins/249/; for a PDF version of Technical bulletin 249, see http://www.oclc.org/technicalbulletins/249/249.pdf).

QC (Quality Control)- (Brenda Block)

During the last few months, more than 200,000 miscoded books records have been modified to indicate they are fiction. This effort to improve access to fiction materials will continue for the foreseeable future.

During the week of May 18, more than 1500 records were modified to reflect the new language codes that were validated over the weekend.

CatExpress (Linda Gabel)

CatExpress continues to be popular with school and small public libraries. As of April 2003, more than 1,600 libraries are subscribed to the service. Networks are reminded that they may offer a one month free trial subscription that automatically renews to a year's subscription (13 for 12). This offer is not applicable for new libraries joining existing CatExpress group subscriptions.

OCLC CJK and OCLC Multiscripts Z39.50 Client (Hisako Kotako)

The 2003 CJK Users Group Annual Meeting was held at Queens Borough Public Library, Flushing Branch Library, in New York on Friday, March 28, 2003. Over 80 CJK librarians and technical specialists attended and listened to OCLC annual update reports, and participated in open questions and answers. The PowerPoint presentation is available at http://www.oclc.org/oclc/cjk/news.htm#report.

OCLC Access Suite: Windows 98 and NT Support to End June 30, 2003 (Anna Sylvester)

OCLC will discontinue support for Windows 98 and NT 4.0 on June 30, 2003, at the time that Microsoft discontinues support. OCLC expects that applications will continue to work; however, no testing will be completed and no support will be offered for Windows 98 and NT 4,0 after this date. The OCLC Access Suite Applications System Requirements document on the OCLC Web site at <http://www.oclc.org/oclc/menu/suite/systemrequirements.htm> has been updated to reflect this change.

PromptCat (Robin Buser)

We have almost completed a series of enhancements to PromptCat. These enhancements include:
- Ingram data: (1) Add Ingram full MARC no matches to WorldCat, and (2) return to Ingram full MARC records for brief records that matched against WorldCat.
- III Multiple Copy: III needs the pricing information summarized based on the quantity ordered.
- Add DLC matching to manifest processing: Enhance the PromptCat manifest process to re-check that a DLC record does not exist in WorldCat when the cataloging source of the record originally matched is not LC.
- Tracking vendor matching rates: Create a procedure for tracking vendor bib updates and matching percentages that defines minimum thresholds for vendor performance and the steps to be taken when vendors fall below this threshold.
- Variable matching metric: Currently, all PromptCat and Selection vendors are required to use the same metric (0.75) for DDR. Because the record quality level differs between vendors, the need exists to choose the metric at which matches are made on a vendor-by-vendor basis.
- "Y" on Dewey non-fiction: Add the ability to add a prefix of up to 5 characters (e.g., "Y", "YA", "JUV" or "Young") to the beginning of Dewey classification numbers in records and on call number labels that are sent in the manifest on Site IDs that have been identified as young adult.

PromptCat participation has increased to 213 active libraries. For the period of Feb. 2003-Apr. 2003, PromptCat delivered 243, 584 records, an increase of 11.8% over the same period in 2002.

DDC 22 (Libbie Crawford)

Every seven years, a new print edition of the Dewey Decimal Classification is published. The new edition, DDC 22, is coming this July. DDC 22 features:
- Many new numbers and topics.
- Significant updates to several schedules, including 004-006 Computer science, 200 Religion, 305-306 Social groups and institutions, 340 Law, 510 Mathematics, and 610 Medicine and health.
- A streamlined Manual and the replacement of Table 7 with direct use of notation already available elsewhere in the DDC.

WebDewey and Abridged WebDewey (Libbie Crawford)

The WebDewey and Abridged WebDewey services are updated quarterly. Both services are available to all libraries via annual subscription for single user or site license access. You can access WebDewey and Abridged WebDewey through OCLC Connexion. Both WebDewey and Abridged WebDewey are

available to all libraries—whether or not you use OCLC Cataloging services (if so, you receive a discount on your WebDewey annual subscription). And Dewey-Only sessions (also available via Connexion) extend Connexion's default inactivity timeout of 40 minutes up to 2 hours. The following enhancements were part of the June 15, 2003 WebDewey install:

- The DDC Introduction is easier to find: Under the Show Options dropdown list, just select "Introduction to the DDC" (or "Introduction to the Abr. DDC" depending on your authorization).
- Relocations, Discontinuations, and Reused Numbers will be available in WebDewey's Help as a downloadable Excel file. (This file will also be available as a PDF file on the Dewey web site.)
- New Terminology: A small number of MeSH have been intellectually mapped to Dewey numbers. More MeSH terminology will be added to later WebDewey releases. (Also note the EM, PPT, and SM descriptions have been updated.)
- Flow charts: All flow charts and one optional schedule have been added to WebDewey as PDF files. (Flow charts to aid number building occur in the Manual records at T3A, T3B, 782, 913-919, and 930-990. An optional schedule at M 221 is also now available.)
- Quick Search/Browse: The popular quick search/browse function has been added to Search results and Browse results screens. (Previously, the quick search feature was available only in record displays.)
- Go to DDC record from User Note: You can now quickly navigate from a User Note to its associated Dewey record. (The feature does not apply to General User Notes as General Notes don't associate to Dewey records.)
- New action bar added to bottom of User Note: The User Notes power users can now quickly save User Notes with the keyboard after they finish inputting a new User Note.

Abridged WebDewey is a web-based version of the enhanced Abridged 13 database. Abridged WebDewey features LCSH that have been intellectually mapped to Dewey headings by DDC editors, including many from the OCLC publication, Subject Headings for Children; links from mapped LCSH to the LCSH authority records; mappings between abridged Dewey numbers and subject headings from the latest edition of H.W. Wilson's Sears List of Subject Headings; and quarterly database updates incorporating the latest changes to the DDC, new LCSH mappings, index terms, and built numbers. The next release of Abridged WebDewey will be the last release based on Abridged 13. In January 2004, OCLC will release Abridged Edition 14 in print and Web versions.

WebDewey Tutorial (Libbie Crawford)

Using WebDewey: An OCLC Tutorial is now available on the Dewey web site. This new tutorial introduces you to searching and browsing, teaches you how to create user notes, and shows you how to build numbers accurately and efficiently with WebDewey.

Reference Services

Number of Index Terms Matched by Truncated Searches Increases

Responding to users' requests, the truncation limit for FirstSearch searches that use wildcards has been raised by a factor of 10. From the previous limit of 50, FirstSearch now allows wildcard searches to match up to 500 index terms, prior to returning results. This action was taken to lessen the frequency of users' receiving a message from FirstSearch indicating "Your search contained a term with wildcard characters that matched too many terms." The truncation limit is intended to maintain good performance of the system, and OCLC will continue to monitor both system performance and the occurrence of the error messages to determine if further adjustments need to be made.

Advance Notice: Upcoming FirstSearch User Interface Changes

The OCLC FirstSearch service user interface will soon have a new, updated appearance, shaped by user feedback and usability testing results. The changes, planned for July 13, 2003, will improve navigation, provide more customization options, and give FirstSearch a similar look to other OCLC products and services. A preview area is now available at http://fsdemo.oclc.org.

XML Support for Z39.50 Added

OCLC FirstSearch strives to adhere to library community standards to benefit our membership. The Bath Profile is an internationally recognized standard that deals with interoperability between Z39.50 servers and

clients. Support for this standard is often required in RFPs. Functional Area C of the Bath Profile requires support for XML Dublin Core Simple records and this support is now available for WorldCat on FirstSearch. Support for other databases will be added in the future. The Z39.50 Access to the OCLC FirstSearch Service documentation at http://www.oclc.org/firstsearch/documentation/z3950/bath.htm will be updated to reflect support for this in WorldCat. Further updates will be made as XML support is added to other databases and as Bath Profile version 2 is pursued.

Find Items About Links to Other Works About Authors and Titles in WorldCat on FirstSearch

New Find Items About links that lead to records for other works about the title or author(s) of items retrieved in a search now appear in WorldCat detailed records on the OCLC FirstSearch service. These links launch additional subject searches for the title or author's name and can lead to records for works such as criticism, biographies, autobiographies, collections of essays, etc. The links provide a convenient way for users to expand their original searches and locate related items of interest, as well as demonstrating the depth of WorldCat to those less familiar with WorldCat and library collections. A click on any of these links counts as a search.

Links to Essay and General Literature Index Database on FirstSearch from WorldCat Detailed Records

Detailed records in WorldCat on the OCLC FirstSearch service include new links that make it easy for users to get to related information contained in anthologies indexed in the Essay and General Literature Index database. These links will appear in the area labeled "More About This In" that follows the "More Like This" area in the detailed record display. The links display when no table of contents data is present in the WorldCat record, if the library provides access to both WorldCat and the Essay and General Literature Index database. No further action is required to activate these links, which cannot be turned off. Clicking a link counts as a search, as does further searching done in the linked Essay and General Literature Index database.

Holdings Display Enhancements

Names, locations, and OCLC symbols of the user's home library and of libraries that make up custom groups set up by the home library in the FirstSearch administrative module are now highlighted with colored text and the My Library or My Library Group icon in the holdings display. If it is among the holding libraries, the user's home library's name appears at the top of the list. A new icon placed next to their home library's name in the holdings display lets users jump straight to their library's OPAC to check on local availability of items they find in their searches, if the library has set the link to their OPAC either through http linking or Z39.50. These enhancements help users easily see that their library and/or affiliated libraries own an item, making local collections more visible, and they can more readily see the shelf status of an item.

Union List Data Now Visible on "Display All Libraries" Holdings Screens and from Serials Records for Libraries with Z39.50 Access

Holdings information as recorded in Local Data Records (LDRs) in the OCLC Union List service is now accessible from the "Display All Libraries" holdings screen for all users of WorldCat on FirstSearch, as well as on the initial holdings screen. In addition, clicking the LDR column heading on this screen will sort the entries by LDR, making it easier to see the libraries that provide year and volume holdings information. Users of libraries that access FirstSearch via the Z39.50 protocol can see union list data for their institution on the detailed record display, and for other institutions when holdings are displayed from a WorldCat serial record. Extending the availability of LDR data helps users more easily locate information in the collections of their own and others' libraries, and gives them better overall access to information sources contained in libraries' physical collections.

Records Exportable to RefWorks, ProCite, Reference Manager Bibliographic Management Software

In response to many requests, FirstSearch users can now export one or more bibliographic records directly into RefWorks (http://www.RefWorks.com/productinfo.shtml) bibliographic management software, in addition to the previously available EndNote package (http://www.endnote.com/). If they do not have access to EndNote or RefWorks, they will be able to export data as delimited text files for use in other popular programs such as ISI Researchsoft's ProCite (http://www.procite.com/) and Reference Manager

(http://www.refman.com/). The link to RefWorks appears on the Direct Export Records page in FirstSearch, accessed by clicking the button at the top of the brief and detailed records screen. To export to ProCite and Reference Manager, users should choose Text file. NOTE: OCLC does not distribute or provide support for the bibliographic management programs. Please see http://www.refman.com/rmcontact.asp for support contact information.

WorldCat Hot Topic

Users of WorldCat on FirstSearch will notice a box labeled WorldCat Hot Topics at the top of the basic and advanced search screens from which they can view a drop-down menu of current, popular search topics. Selecting any of the topics from the menu will generate a search on that topic. Complete terms and search structure will be displayed with the search results, as with other searches on FirstSearch. The Hot Topics will be updated monthly and will provide library users with a quick and efficient means to retrieve relevant results on topics that would have otherwise taken several searches and additional time to perform. Initially, OCLC has identified topics of current interest that would appeal to users in public libraries. Based on feedback from users and librarians, we hope to expand the feature in the future, and may provide libraries with a mechanism to create their own pre-formed searches, or to edit the existing searches to suit their local environments. Please use the Comments link in the FirstSearch interface to send any suggestions you have about the Hot Topics.

"See More Details for Locating This Item" Replaces "Get This Item" In Brief Records

In response to feedback from librarians and library users, the label "See more details for locating this item" will replace "Get This Item" in links in brief records where there is no full-text link, in databases in which ILL or library ownership information is available. Clicking the link labeled "See more details for locating this item" will take a user to a "Get This Item" section at the top of the detailed record. The wording has been changed to make it clearer to users that by clicking the link they will bring up more options for obtaining the item, rather than leading them to expect full text.

Date Last Updated Displays on Interface

In response to users' suggestions, dates when FirstSearch databases were last updated will display on the search interface next to the drop-down box where the database name appears. While the majority of FirstSearch databases will display a date last updated as of this feature's first release, other databases will not until subsequent releases.

Resource Sharing, Shelf-Ready, and Contract Services

Batchloading of PCC Records

Since introducing its the new Batchloading software in June 2002, OCLC has processed the PCC records of seven participating institutions, with a total of 163,941 holdings set, 29,739 records replaced, and 26,434 records added. We are ready to handle files from other PCC institutions. Please contact Joanne Gullo (1-800-848-5878, ext. 6415 or joanne_gullo@oclc.org at OCLC if you are interested.

Custom Cataloging Services

Contract Services staff have begun several new projects since January 2003. Here are just some of the highlights:
- For the New York Public Library, OCLC will catalog 65,000 LPs. This project will run through calendar year 2005.
- Boston Public Library extended a conversion project to include an additional 26,000 records. The original project consisted of approx. 19,000 records.
- Work continues on the conversion of the Koninklijke Bibliotheek (Royal Library of The Hague). Conversion of approximately 400,000 records using PICA-MARC is scheduled to run through September 2005.
- The University of Texas at Austin extended its current conversion project with another 40,000 records. Completion is expected in August 2003.
- For the Pennsylvania Historical & Museum Commission, OCLC will catalog about 1,225 books and scores in English, Lithuanian, Ukrainian/Slavic, French, German and Polish. These materials come from their special Anthracite Heritage Museum collection.

OCLC MARC Record Service (MARS)

MARS recently added another option for automated authority control using Getty's Art & Architecture Thesaurus (AAT). The Getty AAT is a structured vocabulary containing around 125,000 terms and concepts that can be used to improve access to information about art, architecture, and material culture. The primary users of the Getty Vocabularies include museums, art libraries, archives, visual resource collection catalogers, bibliographic projects concerned with art, researchers in art and art history, and the information specialists who are dealing with the needs of these users. Current MARS projects include authority control for Harvard, University of Chicago, and Lee County Public Library (Florida).

Automated Collection Analysis Service (ACAS)

Through a partnership with Alibris Library Services, a new ACAS option can help libraries take the first step from collection analysis to collection development. After completion of a comparison analysis, OCLC can send the "Miss Report" (the list of titles the library may want to purchase to fill the collection gaps) to Alibris to produce a list of titles in Alibris' inventory, thus saving library staff the time-consuming task of manually researching what's available on the list. The list from Alibris will be ready in about a week. There is no additional cost and no obligation to purchase materials from Alibris. Alibris Library Services is the leading library supplier of used and hard-to-find books, movies and music. ACAS staff is currently preparing collection analysis reports for the University of Hong Kong and the ARLCAP (Australian Research Libraries Collection Analysis Project) group of top Australian academic libraries.

OCLC Language Sets

Over 130 libraries in the U.S., Canada and China use Language Sets to meet the needs of users of non-English materials. In addition to preselected Language Sets, many libraries choose to have OCLC create Custom Collections. This option is suitable for academic and special libraries, too.

WorldCat Collection Sets (Susan Walker)

Several new sets have recently been added to Collection Sets, including:
- ACM Digital Library
- Anti-Slavery Collection, 18-19th centuries
- eHRAF Collection of Ethnography
- Fowler Collection of Early Architectural Books
- Literature of Theology and Church History in the United States and Canada
- Wright American Fiction (electronic version)
- Beyond The Shelf: Serving Historic Kentuckiana

Group orders for netLibrary sets of records are still being processed through Collection Sets. The records are included in the netLibrary Content Support Service fee. Orders for netLibrary sets will be billed only if users select any options beyond 856 field processing and the required 049 code. As always, we are seeking cataloging volunteers for microform and electronic sets. Our set catalogers are given a special symbol to use only for cataloging the set. Using this symbol, set catalogers search free of charge and get regular cataloging credits. We create the set by collecting all cataloging done using the special symbol. For a listing of available sets and additional information about Collection Sets please see <http://www.stats.oclc.org/wcs_list.html>.